

	SILVER	GOLD	PLATINUM
	ZOHO Apps: CRM, Campaigns, Forms	ZOHO Apps: CRM, Campaigns, Sign, Projects, Analytics, Forms	Complete Suite of ZOHO Apps
System Maintenance			
User Management	✓	✓	✓
Permissions & Security Management	✓	✓	✓
Territory Realignment	✓	✓	✓
End User Support	✓	✓	✓
General Troubleshooting	✓	✓	✓
Customization			
Dashboard Configuration	✓	✓	✓
Basic Workflow: Module Changes	1 per month	2 per month	3 per month
Single Layout Updates: Module Changes	1 per month	2 per month	3 per month
Standard Report Module Modifications	✓	✓	✓
Web Form Creation	✓	✓	✓
Mobile Device			
Mobile CRM App Support	✓	✓	✓
Mobile Card Scan Support	✓	✓	✓
Reports			
Standard Report Module Modifications	✓	✓	✓
Report Creation, Configuration, Automation		✓	✓
Custom Scripting			
Custom Scripting for Zoho Product Integration		1 per month	2 per month
Custom Scripting Workflow Development		1 per month	2 per month
3rd Party Tool Setup/Support/API Development			✓
Process Development & Documentation			✓
Custom Scripting for Templates			✓
Custom Scripting for Web Forms			✓
	\$750 / month	\$1900 / month	\$3800 / month

Need to add Zoho apps to an existing plan?

Great, we have you covered. Adding a new app requires an implementation plan and launch fee, this includes discovery and scope of work steps. Once the app is implemented, it will fall into your support program.

Training!

Training is customized to your business processes and needs, ask about training packages and fees.



Certified Administrator
Authorized Partner